

Surgery Journey

Mr. T's Journey – Pre Consolidation

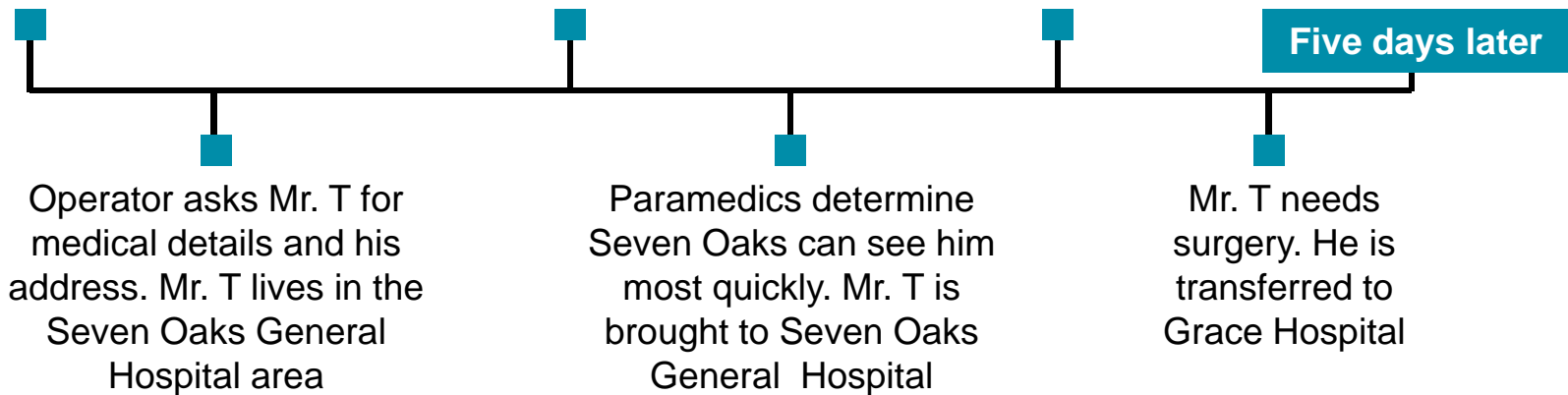


Mr. T calls 911 with severe abdominal pain and a potential bowel obstruction

Paramedics perform assessment in the home. Dispatch considers patient needs, paramedic protocols and current ED status to determine where to take Mr. T

Mr. T waits several hours until his first assessment due to a busy ED

Mr. T is discharged five days later



Mr. T's Journey – Post Consolidation



Mr. T calls 911 with severe abdominal pain and a potential bowel obstruction

Paramedics perform assessment in the home. Dispatch considers patient needs, paramedic protocols and current ED status to determine where to take Mr. T

Mr. T is promptly assessed due to ED processes instituted

Mr. T is discharged five days later

